# REPORT ON STUDENTS' FEEDBACK (2023-24)

The perfect idea of a robust education system is the one which is student centric. The students have always been an integral part of the College. The key measure of College's development can be easily figured out by the holistic development of its students. In order to gather the perception of students for the academic session 2023-24, a questionnaire with ten parameters has been circulated. The data set comprises of representative and convenience sampling. The collected data points from **551** students are analysed on a 5-point Like scale. The scale measures the responses as Extremely Satisfied, Satisfied, Neither Satisfied nor Dissatisfied, Dissatisfied or Extremely Dissatisfied. The Table demonstrates the average responses observed on the given scale as against the respective parameters. As a higher (or lower) proportion of students respond as Extremely Satisfied and Satisfied (or Extremely Dissatisfied and Dissatisfied), indicates the parameter in favour of (or against) Students and highlights that the College is attaining (or deviating from) its goal.

| S.No | Parameters | Extremely Satisfied | Satisfied | Neither Satisfied nor Dissatisfied | Dissatisfied | Extremely Dissatisfied | Total |
|------|-----------|---------------------|-----------|-----------------------------------|--------------|------------------------|-------|
| 1. | Academic Resources (Faculty) | 22.47 | 46.43 | 17.66 | 7.69 | 5.75 | 100.00 |
| 2. | Academic Activities | 17.36 | 38.23 | 22.05 | 11.98 | 10.38 | 100.00 |
| 3. | Skill Enhancement | 17.74 | 37.93 | 22.78 | 12.39 | 9.17 | 100.00 |
| 4. | Co-Curricular and Extra-Curricular | 17.92 | 40.06 | 27.04 | 6.62 | 8.35 | 100.00 |
| 5. | Extension and Outreach | 18.80 | 43.48 | 24.43 | 7.30 | 5.99 | 100.00 |
| 6. | Administrative /Office Staff | 24.94 | 45.41 | 17.13 | 5.88 | 6.64 | 100.00 |
| 7. | Infrastructure | 18.64 | 41.14 | 23.24 | 8.44 | 8.53 | 100.00 |
| 8. | Grievance Redressal Mechanism | 15.34 | 37.11 | 31.31 | 9.07 | 7.17 | 100.00 |
| 9. | Institutional Social Responsibility Activities | 23.38 | 47.26 | 19.06 | 5.01 | 5.30 | 100.00 |
| 10. | Impact of College on Your Life | 20.15 | 44.39 | 20.62 | 8.35 | 6.50 | 100.00 |

**Table: Average Responses observed on 5-point scale in percentage**
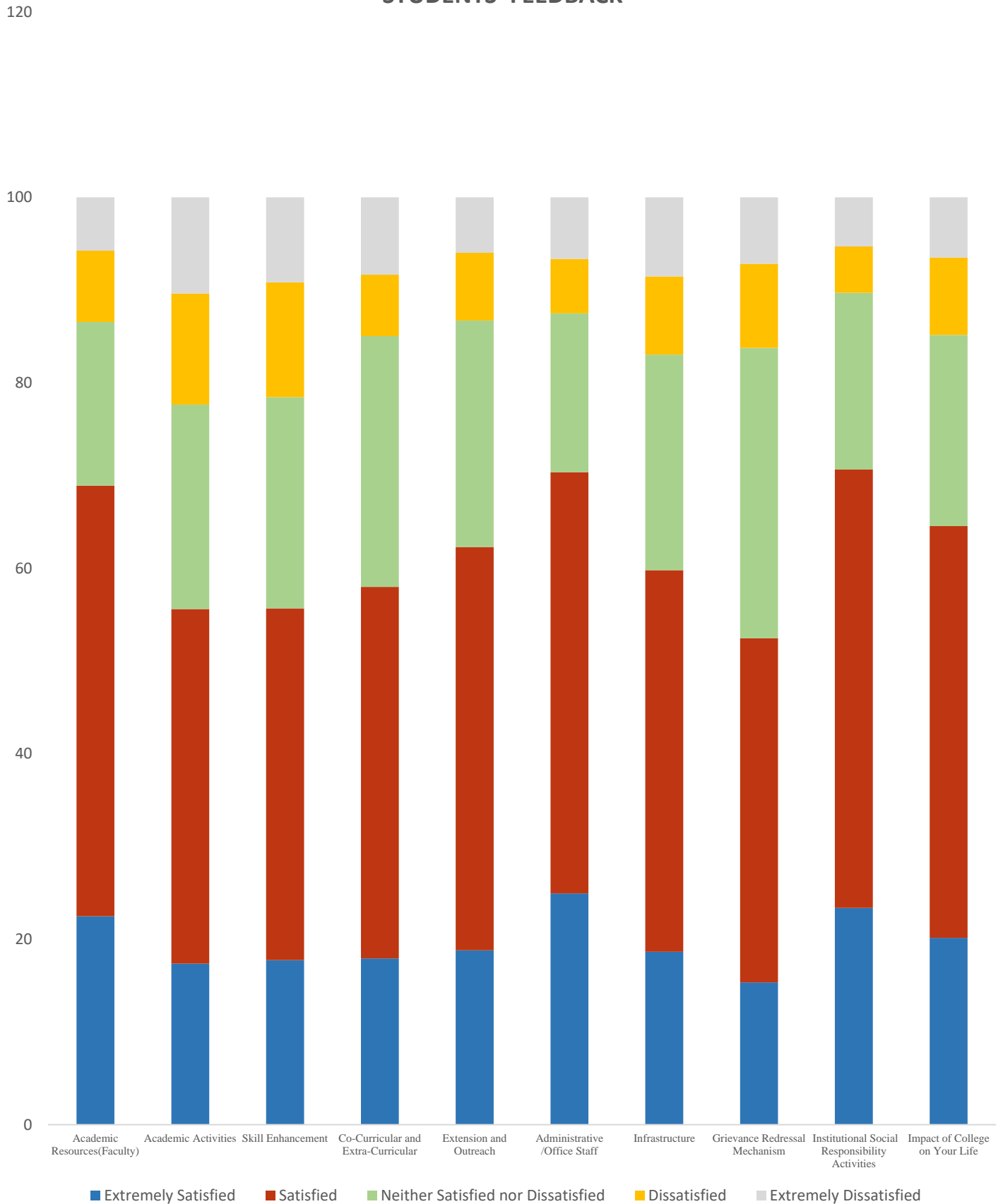
# STUDENTS' FEEDBACK



**Figure : Average Students' Responses observed**

| Parameters | Variables | Extremely Satisfied | Satisfied | Not Sure | Dissatisfied | Extremely Dissatisfied | Total |
|---|---|---|---|---|---|---|---|
| **1. Academic Resources (Faculty)** | Mentoring and Motivating Students for Academic Growth and Development | 20.87 | 48.82 | 19.60 | 6.17 | 4.54 | 100.00 |
| | Content of Syllabi of the Courses | 19.78 | 56.26 | 16.52 | 4.72 | 2.72 | 100.00 |
| | Extent of Syllabi covered in the Class | 21.05 | 48.82 | 18.87 | 7.80 | 3.45 | 100.00 |
| | Delivery of Content in the Class | 23.23 | 46.10 | 17.06 | 9.62 | 3.99 | 100.00 |
| | Regularity and Sincerity | 25.05 | 47.01 | 16.15 | 7.26 | 4.54 | 100.00 |
| | Subject Expertise | 27.40 | 53.90 | 12.16 | 2.90 | 3.63 | 100.00 |
| | Linking Theory with Examples and Practices | 25.77 | 44.28 | 15.43 | 9.44 | 5.08 | 100.00 |
| | Accessibility for Interactions | 25.95 | 49.36 | 15.97 | 4.54 | 4.17 | 100.00 |
| | Use of Teaching Aids and ICT in the Class to Facilitate Teaching | 17.42 | 37.02 | 24.14 | 11.43 | 9.98 | 100.00 |
| | Encouragement for Out of the Box and Innovative Thinking | 20.15 | 38.48 | 22.87 | 10.71 | 7.80 | 100.00 |
| | Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.) | 23.41 | 46.82 | 17.42 | 6.90 | 5.44 | 100.00 |
| | Fairness of the Internal Evaluation process by the Teachers | 26.32 | 42.47 | 16.88 | 7.26 | 7.08 | 100.00 |
| | Your Performance in Assignment was discussed with you. | 21.05 | 43.38 | 17.60 | 8.89 | 9.07 | 100.00 |
| | Availability of Online Resources and Library Resources | 22.50 | 43.92 | 17.60 | 9.62 | 6.35 | 100.00 |
| | Encouragement for Co-Curricular and Extra- Curricular Activities | 18.15 | 43.01 | 18.51 | 10.89 | 9.44 | 100.00 |
| | Overall Learning Experience with the faculty | 21.42 | 53.18 | 15.79 | 4.90 | 4.72 | 100.00 |
| **2. Academic Activities** | Seminars/Conferences/Workshops | 20.51 | 48.46 | 17.42 | 5.99 | 7.62 | 100.00 |
| | Special Lectures/Guest Lectures / Virtual Lectures (International & National Experts) | 19.42 | 41.74 | 19.42 | 9.80 | 9.62 | 100.00 |
| | Hands on Training for Academic Enhancement (Software, Simulation, databanks etc.) | 16.15 | 33.21 | 27.04 | 14.34 | 9.26 | 100.00 |
| | Class Presentations / Projects / Workbooks | 19.78 | 48.09 | 19.24 | 7.44 | 5.44 | 100.00 |
| | Use of Art, Culture & Cinema in Class Rooms | 13.79 | 26.86 | 23.41 | 18.33 | 17.60 | 100.00 |
| | Multidisciplinary Projects / Live Projects | 14.52 | 31.03 | 25.77 | 15.97 | 12.70 | 100.00 |
| **3. Skill Enhancement** | Efforts are made by Institute / Teacher to Include Soft Skills, Life Skills and Employability Skills to make you ready for the World of Work | 18.51 | 42.47 | 19.78 | 11.07 | 8.17 | 100.00 |
| | Career Counselling and Placement Support | 16.88 | 30.31 | 25.95 | 15.43 | 11.43 | 100.00 |
| | Societies / Clubs / Centres | 20.33 | 43.74 | 20.15 | 10.34 | 5.44 | 100.00 |
| | Spoken English Classes | 15.25 | 35.21 | 25.23 | 12.70 | 11.62 | 100.00 |
| **4. Co-Curricular and Extra-Curricular** | Sports | 17.79 | 34.66 | 26.50 | 8.35 | 12.70 | 100.00 |
| | Cultural Societies | 19.06 | 44.10 | 24.86 | 5.63 | 6.35 | 100.00 |
| | Centers (WDC, CHD, ASC, GSC, E Cell, CII, Eco-Club) | 16.88 | 39.38 | 31.40 | 4.36 | 7.99 | 100.00 |
| | Departmental Associations | 17.97 | 42.11 | 25.41 | 8.17 | 6.35 | 100.00 |
| **5. Extension and Outreach** | NSS / NCC | 23.23 | 41.74 | 25.05 | 3.45 | 6.53 | 100.00 |
| | Eco Club and other Green Initiatives | 20.15 | 47.73 | 21.42 | 5.99 | 4.72 | 100.00 |
| | Sanitation and Hygiene | 21.05 | 45.55 | 17.24 | 9.80 | 6.35 | 100.00 |
| | Remedial Classes | 14.16 | 43.74 | 26.68 | 9.26 | 6.17 | 100.00 |
| | Community Outreach Programmes | 15.43 | 38.66 | 31.76 | 7.99 | 6.17 | 100.00 |
| **6. Administrative /Office Staff** | Redressal of students' concern by Office Staff | 16.15 | 37.02 | 21.78 | 12.34 | 12.70 | 100.00 |
| | Guidance and help from Laboratory Staff | 17.97 | 42.11 | 27.40 | 5.08 | 7.44 | 100.00 |
| | Resourcefulness of Library Staff | 24.68 | 48.09 | 15.25 | 6.35 | 5.63 | 100.00 |
| | Maintenance Staff (Gardener, Sweeper etc.) | 34.48 | 51.54 | 9.44 | 1.45 | 3.09 | 100.00 |
| | Behaviour of Security Staff | 31.40 | 48.28 | 11.80 | 4.17 | 4.36 | 100.00 |
| **7. Infrastructure** | Sports Facilities | 19.06 | 39.56 | 20.87 | 10.89 | 9.62 | 100.00 |
| | Library Facilities | 27.40 | 50.82 | 11.98 | 4.36 | 5.44 | 100.00 |
| | Reading Room Facilities | 24.50 | 45.74 | 14.52 | 7.99 | 7.26 | 100.00 |
| | Knowledge Resource Centre Facilities | 18.87 | 41.56 | 23.41 | 7.80 | 8.35 | 100.00 |
| | Conference /seminar Room Facilities | 19.42 | 44.28 | 19.24 | 9.07 | 7.99 | 100.00 |

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|---|---|---|---|---|---|---|---|
| | IT facilities (availability of projectors, computers and other equipment) | 16.33 | 37.39 | 22.14 | 12.52 | 11.62 | 100.00 |
| | Laboratories | 16.88 | 38.66 | 32.67 | 6.17 | 5.63 | 100.00 |
| | Canteen | 13.07 | 32.12 | 18.69 | 18.33 | 17.79 | 100.00 |
| | Bank with ATM | 21.42 | 46.46 | 23.96 | 3.27 | 4.90 | 100.00 |
| | Recreational Facilities | 15.06 | 40.47 | 31.58 | 7.08 | 5.81 | 100.00 |
| | Girls Common Room | 14.88 | 36.48 | 33.21 | 6.90 | 8.53 | 100.00 |
| | Facilities for Differently-abled Students | 18.33 | 42.29 | 28.49 | 5.99 | 4.90 | 100.00 |
| | Maintenance of Campus Facilities (Building, Furniture etc.) | 18.15 | 43.38 | 19.60 | 10.71 | 8.17 | 100.00 |
| | Safe and secure campus (CCTV Surveillance System) | 20.15 | 47.91 | 17.60 | 7.26 | 7.08 | 100.00 |
| | Electricity by Solar Panel | 24.68 | 47.91 | 20.15 | 2.90 | 4.36 | 100.00 |
| | Medical Facilities with Doctor | 13.07 | 28.49 | 31.94 | 11.25 | 15.25 | 100.00 |
| | Counselling | 15.61 | 35.93 | 25.05 | 11.07 | 12.34 | 100.00 |
| **8. Grievance Redressal Mechanism** | Accessible administrative system for Grievances | 15.97 | 36.30 | 31.22 | 9.07 | 7.44 | 100.00 |
| | Action taken towards grievances | 14.70 | 37.93 | 31.40 | 9.07 | 6.90 | 100.00 |
| **9. Institutional Social Responsibility Activities** | Blood Donation Camp | 21.78 | 48.46 | 19.96 | 5.08 | 4.72 | 100.00 |
| | Green Campus-Tree Plantation Drive | 29.58 | 48.09 | 16.15 | 2.54 | 3.63 | 100.00 |
| | Implementation of Swachh Bharat Abhiyan | 26.13 | 48.82 | 15.43 | 5.08 | 4.54 | 100.00 |
| | Students' participation in Social Awareness programmes and College Activities (No Use of Polythene Bags, No Smoking, No Drugs and Drinking, etc.) | 19.96 | 45.37 | 22.14 | 6.72 | 5.81 | 100.00 |
| | The College organises the Gender Sensitisation Programmes (Gender Equality, Ban on Female Foeticide, No to Domestic Violence, No Eve Teasing, Code of Conduct) for awareness | 19.42 | 45.55 | 21.60 | 5.63 | 7.80 | 100.00 |
| **10. Impact of College on Your Life** | The College plays a crucial role to enhance the Knowledge of the students | 21.05 | 46.46 | 18.69 | 8.17 | 5.63 | 100.00 |
| | The College works to enhance the Career /Professional Development of the students | 20.15 | 41.20 | 21.42 | 10.16 | 7.08 | 100.00 |
| | The College activities are a source of Personality Development for the students | 21.42 | 44.83 | 18.51 | 8.89 | 6.35 | 100.00 |
| | College has contributed to holistic development of students | 18.69 | 43.01 | 22.87 | 8.35 | 7.08 | 100.00 |
| | College imparts Value based education that transforms the students to a responsible citizen | 19.42 | 46.46 | 21.60 | 6.17 | 6.35 | 100.00 |

**Table: Students' responses (in percentage) on ten parameters with distinct variables**

The questionnaire has been constructed on the parameters: Academic Resources (faculty), Academic Activities, Skill Enhancement, Co-Curricular and Extra-Curricular, Extension and Outreach, Administrative/Office Staff, Infrastructure, Grievance Redressal Mechanism, Institutional Social Responsibility Activities, Impact of College on Your Life. The students' feedback analysis can be concluded as follows:

1. The *Academic Resources* of SLC have been appreciated by the students as shown in Table (Average Responses observed on 5-point scale in percentage). The parameter Academic Resources includes Mentoring and Motivation, Curriculum based questions, Regularity and Sincerity, Subject Expertise, Evaluation and performance etc. The institution has been promoting the students to indulge in beyond the classroom learning and more than 68.90% (22.47% extremely satisfied and 46.43% satisfied) of the students are satisfied with these resources.

2. The *Academic Activities* majorly include Seminars/Conferences/Special Lectures, Hands on Training for Academic Enhancement, Class Presentations/ Projects /Workbooks, Cinema in Classrooms, Multidisciplinary projects etc. The activities are appreciated by a major segment of pupils and upto 55.60% of them are content by the same.

3. The *College Activities* are further extended to Skill Enhancement Activities. This parameter has enquired about the Associations/Clubs, Career Counselling and Placement Support etc. The students' much favourite extension activities have impelled them to address a satiety level of 55.67%.

4. The *Co-Curricular* and *Extra-Curricular* involvement of students has been covering Sports, Cultural Societies/Centres and Departmental Associations. 57.99% Students are content with these engagements.

5. Around 62.29% students are satisfied by the *Extension and Outreach activities* which encompasses their involvement in Eco-Club, Sanitation and Hygiene, Remedial Classes, Community Outreach Programmes, NSS/NCC etc.

6. The students' lot has shown an active response in favour of the *administrative/office* dealing framework and Infrastructural resources. It has been observed that the 70.34%, 59.78% and 52.45% students have had optimum support from *Administrative Staff, College Infrastructure* and *Grievance Redressal Mechanism* respectively.

7. The institution is often associated to serve its *social responsibility* by promoting the students towards Green Campus-Tree Plantation Drive, Implementation of Swachh Bharat Abhiyan, Gender Sensitization Programs for awareness. The 70.64% of the respondents often admired the College's initiatives for the Institutional Social Responsibility.

8. And lastly, an affirmative *Impact of College on the Student's Life* has also been observed by as large as 64.54% of them. The College imparts Value based Education and endorses the Holistic Development for the future of the nation.

**Action Taken**

Since 21.55% of students disagreed with the Skill Enhancement learning, the College would be offering a variety of *Skill* Enhancement courses and *Add-on Courses* from academic session 2024-25. The issue can be further addressed with mentoring and counselling about the career opportunities and possibilities of higher education progression.

As 22.35% respondents disagreed for the *Academic Activities,* the College has planned to organise more Seminars, Conferences, Workshops, Special Lectures, Guest Lectures, Virtual Lectures, Hands on Training for Academic Enhancement (Software, Simulation, databanks etc.) and Multidisciplinary Projects / Live Projects.