

REPORT ON STUDENTS' FEEDBACK (2018-19)

The perfect idea of a virtuous education system is the one which is student-centric. The students have always been an integral part of the College. The key measure of College's development can be easily figured out by the holistic development of its students. In order to gather the perception of students for the academic session 2018-19, a questionnaire with ten parameters has been circulated. The data set comprises of representative and convenience sampling. The collected data points from 528 students are analysed on a 5-point Likert scale. The scale measures the responses as *Extremely Satisfied*, *Satisfied*, *Neither Satisfied nor Dissatisfied*, *Dissatisfied* or *Extremely Dissatisfied*. The Table 1 demonstrates the average responses observed on the given scale as against the respective parameters. As a higher (or lower) proportion of students respond as *Extremely Satisfied and Satisfied (or Extremely Dissatisfied and Dissatisfied)*, indicates the parameter in favour of (or against) Students and highlights that the College is attaining(or deviating from) its goal.

| Parameters | Extremely Satisfied | Satisfied | Neither Satisfied nor Dissatisfied | Dissatisfied | Extremely Dissatisfied | Total |
|--|---------------------|-----------|------------------------------------|--------------|------------------------|-------|
| 1 Academic Resources (FACULTY) | 20.35 | 42.18 | 17.85 | 13.93 | 5.69 | 100% |
| 2 Academic Activities | 23.83 | 38.67 | 17.17 | 13.13 | 7.20 | 100% |
| 3 Skill Enhancement | 20.64 | 34.04 | 16.95 | 17.90 | 10.46 | 100% |
| 4 Co-Curricular and Extra-Curricular | 26.09 | 45.12 | 17.61 | 7.34 | 3.84 | 100% |
| 5 Extension and Outreach | 23.30 | 41.63 | 17.05 | 12.20 | 5.83 | 100% |
| 6 Administrative /Office Staff | 17.50 | 39.20 | 25.64 | 10.45 | 7.20 | 100% |
| 7 Infrastructure | 22.13 | 38.18 | 16.98 | 14.96 | 7.75 | 100% |
| 8 Grievance Redressal Mechanism | 19.70 | 38.26 | 26.61 | 12.97 | 2.46 | 100% |
| 9 Institutional Social Responsibility Activities | 21.29 | 42.39 | 18.03 | 12.20 | 6.10 | 100% |
| 10 Impact of College on Your Life | 19.85 | 44.39 | 19.77 | 11.21 | 4.77 | 100% |

Table 1: Average Responses observed on 5-point scale in percentage

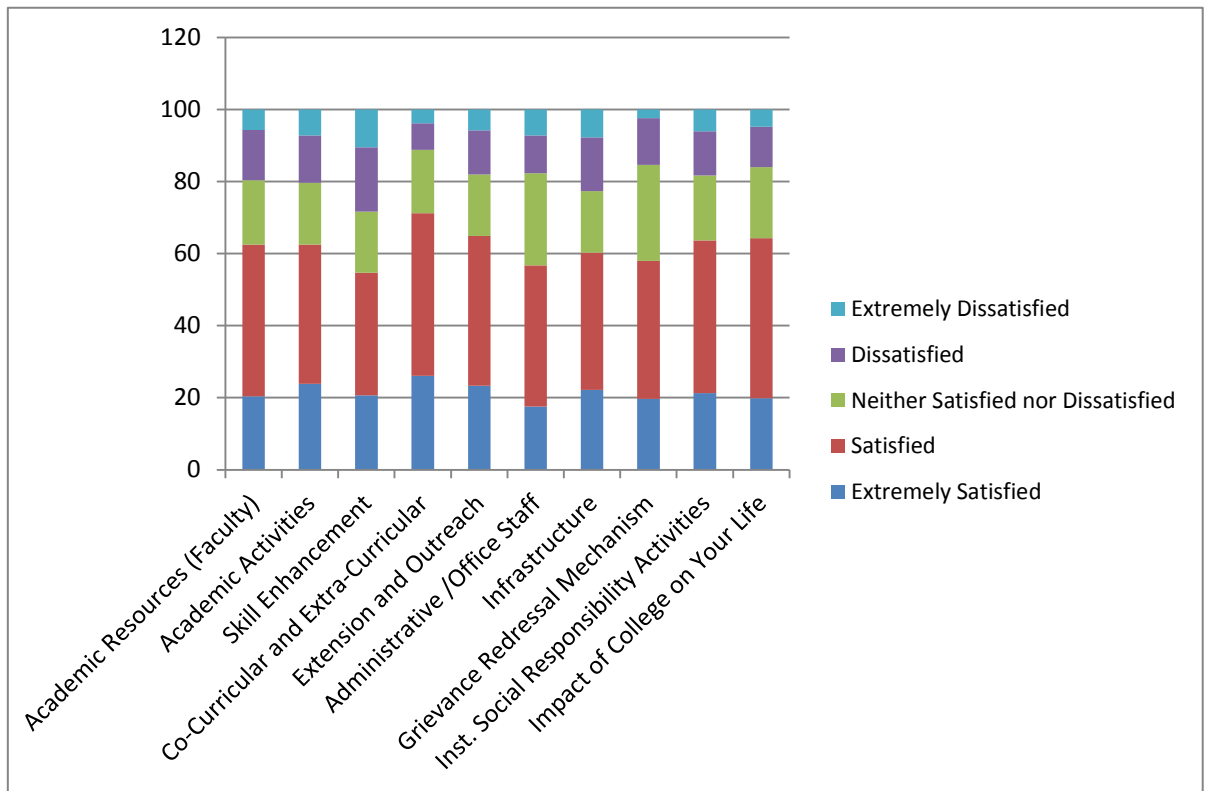


Table: Average Students' Responses observed

The questionnaire has been constructed on the parameters: Academic Resources (faculty), Academic Activities, Skill Enhancement, Co-Curricular and Extra-Curricular, Extension and Outreach, Administrative /Office Staff, Infrastructure, Grievance Redressal Mechanism, Institutional Social Responsibility Activities, Impact of College on Your Life.

The students' feedback analysis can be concluded as follows:

1. The Academic Resources of SLC have been appreciated by the students as shown in Table 1. The parameter *Academic Resources* includes Mentoring and Motivation, Curriculum based questions, Regularity and Sincerity, Subject Expertise, Evaluation and performance etc. The institution has been promoting

the students to indulge in beyond the classroom learning and more than 62.52% (20.35% extremely satisfied and 42.18% satisfied) of the students are satisfied with these resources.

2. The *Academic Activities* majorly include Seminars/Conferences/Special Lectures, Hands on Training for Academic Enhancement, Class Presentations/ Projects /Workbooks, Use of Cinema/Tools/ Visuals/ Role play/ IT tools in Class Rooms etc. The activities are appreciated by a major segment of pupils and upto 62.50% of them are content by the same.
3. The College Activities are further extended to Skill Enhancement Activities, Co-Curricular and Extension Activities. All these headings have enquired about the Sports, Associations/Clubs/Cultural Societies/Centres, Remedial Classes, Career Counselling and Placement Support etc. The students' much favourite extension activities have impelled them to address a satiety level of 64.92%.
4. The students' lot has shown an active response in favour of the *Administrative* dealing framework and *Infrastructural* resources. It has been observed that the 56.70%, 60.31% and 57.95% students have had optimum support from *Administrative Staff*, *College Infrastructure* and *Grievance Redressal Mechanism* respectively.
5. The institution is often associated to serve its social responsibility by promoting the students towards Green Campus-Tree Plantation Drive, Implementation of Swachh Bharat Abhiyan, Gender Sensitization Programs for awareness. The 63.67% of the respondents often admired the College's initiatives for the *Institutional Social Responsibility*.
6. And lastly, an affirmative *Impact of College on the Student's Life* has also

been observed by as large as 64.24% of them. The College imparts Value-based Education and endorses the Holistic Development for the future of the nation.

| Parameters | Variables | Extremely Satisfied | Satisfied | Neither Satisfied nor Dissatisfied | Dissatisfied | Extremely Dissatisfied | Total |
|--|---|---------------------|-----------|------------------------------------|--------------|------------------------|-------|
| 1 Academic Resources (FACULTY) | Mentoring and Motivating Students for Academic Growth and Development | 16.67 | 51.70 | 21.21 | 9.66 | 0.76 | 100% |
| | Content of Syllabi of the Courses | 15.91 | 42.80 | 30.30 | 8.52 | 2.46 | 100% |
| | Extent of Syllabi covered in the Class | 26.89 | 37.50 | 17.80 | 12.88 | 4.92 | 100% |
| | Delivery of Content in the Class | 20.64 | 48.30 | 16.29 | 10.23 | 4.55 | 100% |
| | Regularity and Sincerity | 22.54 | 30.30 | 20.27 | 20.64 | 6.25 | 100% |
| | Subject Expertise | 15.34 | 52.46 | 20.83 | 7.58 | 3.79 | 100% |
| | Linking Theory with Examples and Practices | 12.50 | 58.71 | 3.41 | 23.11 | 2.27 | 100% |
| | Accessibility for Interactions | 21.97 | 40.53 | 16.67 | 15.53 | 5.30 | 100% |
| | Use of Teaching Aids and ICT in the Class to Facilitate Teaching | 13.45 | 29.73 | 6.63 | 31.63 | 18.56 | 100% |
| | Encouragement for Out of the Box and Innovative Thinking | 14.58 | 45.64 | 20.45 | 11.74 | 7.58 | 100% |
| | Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.) | 30.68 | 36.36 | 21.40 | 9.47 | 2.08 | 100% |
| | Fairness of the Internal Evaluation process by the Teachers | 27.27 | 31.25 | 24.05 | 10.04 | 7.39 | 100% |
| | Your Performance in Assignment was discussed with you | 31.44 | 36.93 | 10.61 | 10.80 | 10.23 | 100% |
| | Availability of Online Resources and Library Resources | 17.99 | 49.81 | 13.83 | 12.69 | 5.68 | 100% |
| | Encouragement for Co-Curricular and Extra-Curricular Activity | 22.73 | 35.80 | 16.86 | 17.61 | 7.01 | 100% |
| Overall Learning Experience with the faculty | 14.96 | 46.97 | 25.00 | 10.80 | 2.27 | 100% | |
| 2 Academic Activities | Seminars/conferences/workshops | 24.81 | 45.08 | 15.15 | 10.61 | 4.36 | 100% |
| | Special Lectures / Guest Lectures/Virtual Lectures | 31.44 | 40.72 | 4.73 | 17.61 | 5.49 | 100% |
| | Hands on Training for Academic Enhancement (Software, simulation etc.) | 19.89 | 37.50 | 20.08 | 15.91 | 6.63 | 100% |
| | Class Presentations / Projects / Workbooks | 23.30 | 39.96 | 14.96 | 11.74 | 10.04 | 100% |
| | Use of Art, Culture & Cinema in Class | 18.18 | 37.50 | 28.79 | 9.28 | 6.25 | 100% |

| | | | | | | | |
|--|--|-------|-------|-------|-------|-------|------|
| | Rooms | | | | | | |
| | Multidisciplinary Projects / Live Projects | 25.38 | 31.25 | 19.32 | 13.64 | 10.42 | 100% |
| 3 Skill Enhancement | Efforts are made by Institute / Teacher to Include Soft Skills, Life Skills and Employability Skills to make you ready for the World of Work | 20.64 | 37.50 | 21.59 | 12.31 | 7.95 | 100% |
| | Career Counselling and Placement Support | 27.46 | 38.83 | 7.20 | 19.13 | 7.39 | 100% |
| | Societies/Clubs/Centres | 25.76 | 36.55 | 19.89 | 8.14 | 9.66 | 100% |
| | Spoken English Classes | 8.71 | 23.30 | 19.13 | 32.01 | 16.86 | 100% |
| | | | | | | | |
| 4 Co-Curricular and Extra- Curricular | Sports | 31.25 | 43.75 | 13.26 | 8.71 | 3.03 | 100% |
| | Cultural Societies | 28.03 | 40.15 | 17.42 | 8.14 | 6.25 | 100% |
| | Centres (WDC, CHD, ASC, GSC, E-Cell, CII, Eco- Club) | 17.61 | 48.67 | 24.05 | 6.06 | 3.60 | 100% |
| | Departmental Associations | 27.46 | 47.92 | 15.72 | 6.44 | 2.46 | 100% |
| 5 Extension and Outreach | NSS / NCC | 21.78 | 53.22 | 7.58 | 15.15 | 2.27 | 100% |
| | Eco Club and other Green Initiatives | 18.56 | 40.34 | 21.40 | 11.93 | 7.77 | 100% |
| | Sanitation and Hygiene | 27.46 | 38.83 | 21.59 | 4.92 | 7.20 | 100% |
| | Remedial Classes | 24.24 | 38.64 | 11.36 | 18.37 | 7.39 | 100% |
| | Community Outreach Programme | 24.43 | 37.12 | 23.30 | 10.61 | 4.55 | 100% |
| 6 Administrative /Office Staff | Redressal of students' concern by Office Staff | 16.86 | 43.75 | 21.02 | 10.98 | 7.39 | 100% |
| | Guidance and help from Laboratory Staff | 19.51 | 30.87 | 33.33 | 11.55 | 4.73 | 100% |
| | Resourcefulness of Library Staff | 13.26 | 49.24 | 10.98 | 10.42 | 16.10 | 100% |
| | Maintenance Staff (Gardener, Sweeper etc.) | 14.96 | 43.94 | 28.41 | 8.52 | 4.17 | 100% |
| | Behaviour of Security Staff | 22.92 | 28.22 | 34.47 | 10.80 | 3.60 | 100% |
| 7 Infrastructure | Sports Facilities | 26.52 | 37.50 | 20.08 | 9.66 | 6.25 | 100% |
| | Library Facilities | 16.67 | 18.37 | 38.07 | 18.37 | 8.52 | 100% |
| | Reading Room Facilities | 21.59 | 48.30 | 3.98 | 17.80 | 8.33 | 100% |
| | Knowledge Resource Centre Facilities | 25.57 | 40.91 | 12.69 | 11.55 | 9.28 | 100% |
| | Conference /seminar Room | 24.43 | 36.36 | 23.86 | 9.28 | 6.06 | 100% |
| | IT facilities (availability of projectors, computers and other equipment) | 28.79 | 37.50 | 24.43 | 6.06 | 3.22 | 100% |
| | Laboratories | 20.45 | 45.45 | 5.30 | 22.54 | 6.25 | 100% |
| | Canteen | 25.95 | 39.77 | 10.61 | 14.20 | 9.47 | 100% |
| | Bank with ATM | 23.48 | 51.70 | 16.29 | 5.87 | 2.65 | 100% |
| | Recreational Facilities | 15.34 | 50.57 | 7.58 | 13.26 | 13.26 | 100% |
| | Girls Common Room | 29.73 | 37.50 | 24.43 | 5.30 | 3.03 | 100% |
| | Facilities for Differently-abled Students | 11.93 | 32.58 | 19.32 | 27.46 | 8.71 | 100% |
| | Maintenance of Campus Facilities (Building, Furniture etc.) | 8.52 | 14.39 | 17.05 | 41.86 | 18.18 | 100% |
| | Safe secure campus (CCTV Surveillance System) | 20.08 | 30.87 | 28.79 | 14.20 | 6.06 | 100% |
| | Electricity by Solar Panel | 31.63 | 40.53 | 15.91 | 7.20 | 4.73 | 100% |
| Medical Facilities with Doctor | 21.78 | 41.86 | 5.30 | 18.75 | 12.31 | 100% | |

| | | | | | | | |
|---|--|-------|-------|-------|-------|------|------|
| | Counselling | 23.67 | 44.89 | 14.96 | 10.98 | 5.49 | 100% |
| 8 Grievance Redressal Mechanism | Accessible Administrative System for Grievance | 21.78 | 31.63 | 35.98 | 8.90 | 1.70 | 100% |
| | Action taken towards Grievance | 17.61 | 44.89 | 17.23 | 17.05 | 3.22 | 100% |
| 9 Institutional Social Responsibility Activities | Blood Donation Camp | 16.29 | 53.41 | 4.36 | 18.18 | 7.77 | 100% |
| | Green Campus-Tree Plantation Drive | 24.43 | 46.40 | 21.40 | 5.49 | 2.27 | 100% |
| | Implementation of Swachh Bharat Abhiyan | 25.76 | 44.32 | 19.32 | 7.20 | 3.41 | 100% |
| | Students' participation in Social Causes Awareness programmes and College Activities (No Use of Polythene Bags, No Smoking and Drinking, No Drugs etc.) | 14.39 | 37.31 | 27.08 | 13.64 | 7.58 | 100% |
| | The College organises the Gender Sensitisation Programmes (Gender Equality, Ban on Female Foeticide, No to Domestic Violence, No Eve Teasing, Code of Conduct) for awareness | 25.57 | 30.49 | 17.99 | 16.48 | 9.47 | 100% |
| 10 Impact of College on Your Life | The College plays a crucial role to enhance the Knowledge Base of the students | 20.45 | 46.97 | 13.83 | 15.72 | 3.03 | 100% |
| | The College works to enhance the Career / Professional Development of the students | 17.61 | 48.30 | 22.73 | 10.80 | 0.57 | 100% |
| | The College activities are a source of Personality Development for the students | 25.76 | 38.26 | 28.22 | 5.49 | 2.27 | 100% |
| | College has contributed to Holistic development of students | 16.86 | 50.95 | 9.47 | 13.26 | 9.47 | 100% |
| | College imparts Value based education that transforms the students to a responsible citizen | 18.56 | 37.50 | 24.62 | 10.80 | 8.52 | 100% |

Table 2 : The students' responses (in percentage) on ten parameters with distinct variables

The Table 2 has detailed the ten parameters into distinct variables. The statistical score denotes the satisfactory performance of students is the Average score of the variables measuring the respective parameters. The favourable response of Academic Resources and Academic Activities' have been inferred as the satisfaction level of the students. It implies that the students are gratified with the College's endeavours to uplift and enhance their knowledge-based learnings. The Infrastructural development of the College and Grievance Redressal Mechanism have also found to be hovering around positive feedback. The percentage scores of *Institutional Social Responsibility* and *Impact of*

college on your life has also been favourable responses from the pupils' perspective.

So, the journey of education at SLC has always been inclined to be more student-centric. The whole idea of education is to deliver the knowledge along with values to the youth of nation who would be soon a part of nation building process. The overwhelming views and perceptions addressed by the students are always welcomed by the College. However, students' have also shown a slight apprehension for the Spoken English Classes.

This survey is an annual exercise. It has also been associated as an arena to list the students' concerns, drawing the solutions and also volunteering the new initiatives out of it.