

REPORT ON STUDENTS' FEEDBACK (2017-18)

The perfect idea of a virtuous education system is the one which is student-centric. The students have always been an integral part of the College. The key measure of College's development can be easily figured out by the holistic development of its students. In order to gather the perception of students for the academic session 2017-18, a questionnaire with ten parameters has been circulated. The data set comprises of representative and convenience sampling. The collected data points from 434 students are analysed on a 5-point Likert scale. The scale measures the responses as *Extremely Satisfied*, *Satisfied*, *Neither Satisfied nor Dissatisfied*, *Dissatisfied* or *Extremely Dissatisfied*. The Table 1 demonstrates the average responses observed on the given scale as against the respective parameters. As a higher (or lower) proportion of students respond as *Extremely Satisfied and Satisfied (or Extremely Dissatisfied and Dissatisfied)*, indicates the parameter in favour of (or against) Students and highlights that the College is attaining(or deviating from) its goal.

Parameters	Extremely Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Extremely Dissatisfied	Total
1 Academic Resources (FACULTY)	17.77	40.31	17.86	18.17	5.89	100%
2 Academic Activities	16.36	27.73	17.20	25.27	13.44	100%
3 Skill Enhancement	24.37	40.44	13.94	15.50	5.76	100%
4 Co-Curricular and Extra-Curricular	19.18	41.13	18.15	14.00	7.55	100%
5 Extension and Outreach	17.33	32.53	17.14	22.86	10.14	100%
6 Administrative /Office Staff	15.44	32.58	19.95	18.20	13.82	100%
7 Infrastructure	19.49	37.71	14.99	19.37	8.44	100%
8 Grievance Redressal Mechanism	17.97	42.97	19.82	15.21	4.03	100%
9 Institutional Social Responsibility Activities	23.78	36.64	18.76	15.25	5.58	100%
10 Impact of College on Your Life	16.18	37.70	24.70	15.90	5.53	100%

Table 1: Average Responses observed on 5-point scale in percentage

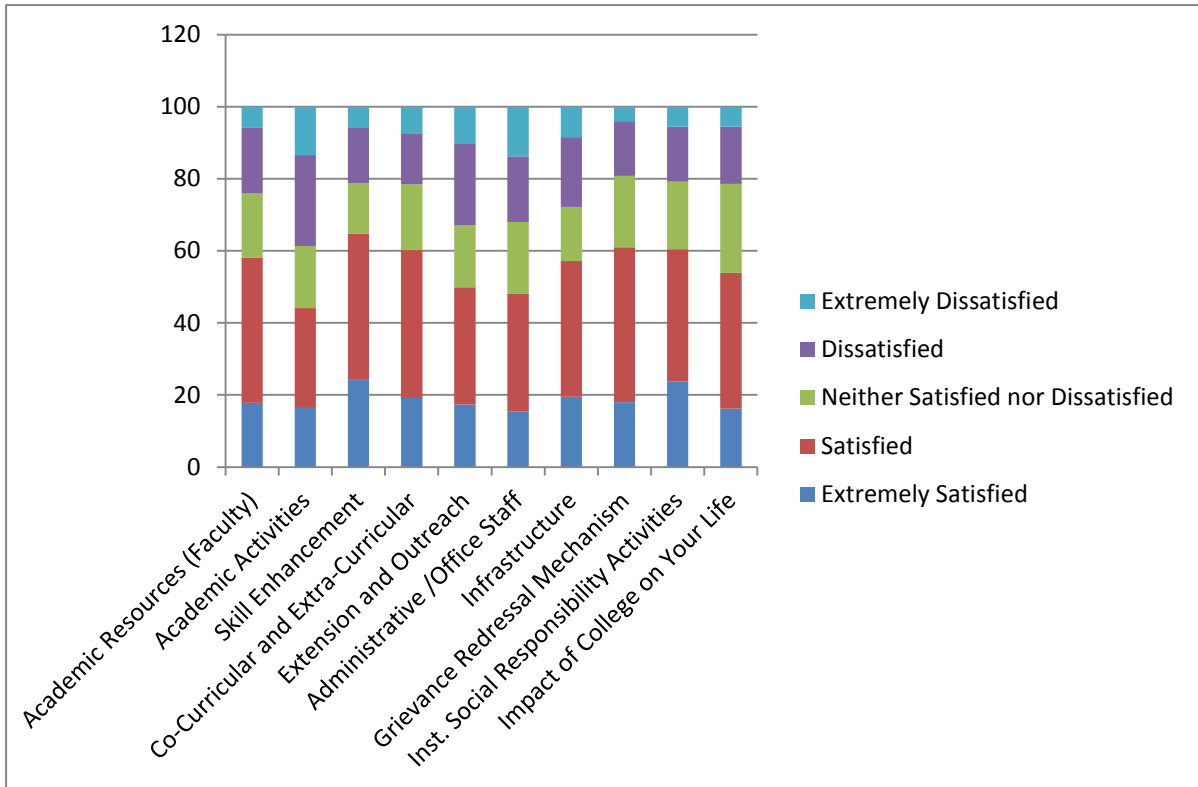


Table: Average Students' Responses observed

The questionnaire has been constructed on the parameters: Academic Resources (faculty), Academic Activities, Skill Enhancement, Co-Curricular and Extra-Curricular, Extension and Outreach, Administrative /Office Staff, Infrastructure, Grievance Redressal Mechanism, Institutional Social Responsibility Activities, Impact of College on Your Life.

The students' feedback analysis can be concluded as follows:

1. The Academic Resources of SLC have been appreciated by the students as shown in Table 1. The parameter *Academic Resources* includes Mentoring and Motivation, Curriculum based questions, Regularity and Sincerity, Subject Expertise, Evaluation and performance etc. The institution has been promoting the students to indulge in beyond the classroom learning and more than 58.08% (17.77% extremely satisfied and 40.31 % satisfied) of the students are satisfied with these resources.

2. The *Academic Activities* majorly include Seminars/Conferences/Special Lectures, Hands on Training for Academic Enhancement, Class Presentations/ Projects /Workbooks, Use of Cinema/Tools/ Visuals/ Role play/ IT tools in Class Rooms etc. The activities are appreciated by a major segment of pupils and upto 44.09% of them are content by the same.
3. The College Activities are further extended to Skill Enhancement Activities, Co-Curricular and Extension Activities. All these headings have enquired about the Sports, Associations/Clubs/Cultural Societies/Centres, Remedial Classes, Career Counselling and Placement Support etc. The students' much favourite extension activities have impelled them to address a satiety level of 49.86%.
4. The students' lot has shown an active response in favour of the *Administrative* dealing framework and *Infrastructural* resources. It has been observed that the 48.02%, 57.20% and 60.94% students have had optimum support from *Administrative Staff*, *College Infrastructure* and *Grievance Redressal Mechanism* respectively.
5. The institution is often associated to serve its social responsibility by promoting the students towards Green Campus-Tree Plantation Drive, Implementation of Swachh Bharat Abhiyan, Gender Sensitization Programs for awareness. The 60.41% of the respondents often admired the College's initiatives for the *Institutional Social Responsibility*.
6. And lastly, an affirmative *Impact of College on the Student's Life* has also been observed by as large as 53.87% of them. The College imparts Value-based Education and endorses the Holistic Development for the future of the nation.

Parameters	Variables	Extremely Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Extremely Dissatisfied	Total
1 Academic Resources (FACULTY)	Mentoring and Motivating Students for Academic Growth and Development	14.29	48.16	23.27	11.06	3.23	100%
	Content of Syllabi of the Courses	14.75	43.32	24.19	13.82	3.92	100%
	Extent of Syllabi covered in the Class	19.82	34.33	13.82	23.73	8.29	100%
	Delivery of Content in the Class	10.37	45.16	20.97	20.51	3.00	100%
	Regularity and Sincerity	24.88	29.26	8.53	25.12	12.21	100%
	Subject Expertise	14.98	48.85	17.97	11.98	6.22	100%
	Linking Theory with Examples and Practices	12.21	54.15	5.76	24.42	3.46	100%
	Accessibility for Interactions	19.82	39.86	15.90	16.82	7.60	100%
	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	11.98	23.04	8.06	37.10	19.82	100%
	Encouragement for Out of the Box and Innovative Thinking	10.60	42.17	27.88	17.05	2.30	100%
	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	28.34	33.64	21.89	11.75	4.38	100%
	Fairness of the Internal Evaluation process by the Teachers	25.81	29.72	19.59	15.21	9.68	100%
	Your Performance in Assignment was discussed with you	31.11	34.56	19.12	13.13	2.07	100%
	Availability of Online Resources and Library Resources	14.29	55.99	10.60	16.13	3.00	100%
	Encouragement for Co-Curricular and Extra-Curricular Activity	15.44	37.33	26.04	19.82	1.38	100%
	Overall Learning Experience with the faculty	15.67	45.39	22.12	13.13	3.69	100%
2 Academic Activities	Seminars/conferences/workshops	17.74	33.41	11.52	25.12	12.21	100%
	Special Lectures / Guest Lectures/Virtual Lectures	15.21	25.81	15.90	30.18	12.90	100%
	Hands on Training for Academic Enhancement (Software, simulation	14.98	13.13	14.52	37.10	20.28	100%

	etc.)						
	Class Presentations / Projects / Workbooks	21.89	37.56	14.06	15.21	11.29	100%
	Use of Art, Culture & Cinema in Class Rooms	18.43	40.55	14.29	15.67	11.06	100%
	Multidisciplinary Projects / Live Projects	9.91	15.90	32.95	28.34	12.90	100%
3	Skill Enhancement						
	Efforts are made by Institute / Teacher to Include Soft Skills, Life Skills and Employability Skills to make you ready for the World of Work	14.52	38.02	22.58	21.20	3.69	100%
	Career Counselling and Placement Support	31.34	45.85	11.98	7.37	3.46	100%
	Societies/Clubs/Centres	21.20	37.33	11.52	21.89	8.06	100%
	Spoken English Classes	30.41	40.55	9.68	11.52	7.83	100%
4	Co-Curricular and Extra-Curricular						
	Sports	23.27	37.10	12.44	17.05	10.14	100%
	Cultural Societies	19.82	39.17	13.13	19.12	8.76	100%
	Centres (WDC, CHD, ASC, GSC, E-Cell, CII, Eco- Club)	13.82	45.16	18.66	12.67	9.68	100%
	Departmental Associations	19.82	43.09	28.34	7.14	1.61	100%
5	Extension and Outreach						
	NSS / NCC	20.51	47.47	8.99	19.35	3.69	100%
	Eco Club and other Green Initiatives	19.82	37.10	17.05	18.20	7.83	100%
	Sanitation and Hygiene	10.14	19.35	25.12	20.51	24.88	100%
	Remedial Classes	23.50	33.41	15.21	19.59	8.29	100%
	Community Outreach Programme	12.67	25.35	19.35	36.64	5.99	100%
6	Administrative /Office Staff						
	Redressal of students' concern by Office Staff	11.29	20.74	15.44	23.73	28.80	100%
	Guidance and help from Laboratory Staff	17.05	28.34	31.57	15.90	7.14	100%
	Resourcefulness of Library Staff	12.90	46.54	8.53	14.75	17.28	100%
	Maintenance Staff (Gardener, Sweeper etc.)	15.67	32.49	31.57	13.82	6.45	100%
	Behaviour of Security Staff	20.28	34.79	12.67	22.81	9.45	100%
7	Infrastructure						
	Sports Facilities	27.19	33.87	16.36	14.06	8.53	100%
	Library Facilities	7.60	27.42	20.74	29.26	14.98	100%
	Reading Room Facilities	20.28	42.63	4.38	23.04	9.68	100%
	Knowledge Resource Centre Facilities	23.27	40.32	8.99	15.90	11.52	100%
	Conference /seminar Room	22.35	39.63	14.29	16.82	6.91	100%
	IT facilities (availability of projectors, computers and other equipment)	20.97	30.88	22.81	18.89	6.45	100%
	Laboratories	20.05	43.09	2.53	25.81	8.53	100%
	Canteen	25.81	37.33	12.67	20.05	4.15	100%
	Bank with ATM	15.21	50.23	12.21	16.36	5.99	100%
	Recreational Facilities	15.90	44.93	7.14	16.59	15.44	100%
	Girls Common Room	21.89	43.55	27.88	4.84	1.84	100%
	Facilities for Differently-abled Students	12.90	25.81	22.35	25.81	13.13	100%
	Maintenance of Campus Facilities	10.37	22.35	33.41	25.12	8.76	100%

	(Building, Furniture etc.)						
	Safe secure campus (CCTV Surveillance System)	17.74	45.39	8.99	20.51	7.37	100%
	Electricity by Solar Panel	29.26	38.02	17.97	8.53	6.22	100%
	Medical Facilities with Doctor	19.59	38.94	10.83	26.27	4.38	100%
	Counselling	20.97	36.64	11.29	21.43	9.68	100%
8 Grievance Redressal Mechanism	Accessible Administrative System for Grievance	19.12	36.41	22.81	17.28	4.38	100%
	Action taken towards Grievance	16.82	49.54	16.82	13.13	3.69	100%
9 Institutional Social Responsibility Activities	Blood Donation Camp	15.90	47.70	5.30	29.03	2.07	100%
	Green Campus-Tree Plantation Drive	15.21	27.65	20.97	22.58	13.59	100%
	Implementation of Swachh Bharat Abhiyan	21.89	45.16	19.59	8.53	4.84	100%
	Students' participation in Social Causes Awareness programmes and College Activities (No Use of Polythene Bags, No Smoking and Drinking, No Drugs etc.)	30.41	34.79	24.42	7.37	3.00	100%
	The College organises the Gender Sensitisation Programmes (Gender Equality, Ban on Female Foeticide, No to Domestic Violence, No Eve Teasing, Code of Conduct) for awareness	35.48	27.88	23.50	8.76	4.38	100%
10 Impact of College on Your Life	The College plays a crucial role to enhance the Knowledge Base of the students	21.20	41.24	16.13	17.05	4.38	100%
	The College works to enhance the Career / Professional Development of the students	16.36	43.78	24.65	12.21	3.00	100%
	The College activities are a source of Personality Development for the students	17.51	32.95	31.80	12.44	5.30	100%
	College has contributed to Holistic development of students	17.51	48.39	14.75	14.52	4.84	100%
	College imparts Value based education that transforms the students to a responsible citizen	8.29	22.12	36.18	23.27	10.14	100%

Table 2 : The students' responses (in percentage) on ten parameters with distinct variables

The Table 2 has detailed the ten parameters into distinct variables. The statistical score denotes the satisfactory performance of students is the Average score of the variables measuring the respective parameters. The favourable response of Academic Resources and Academic Activities' have been inferred as the satisfaction level of the students. It implies that the students are gratified with the College's endeavours to uplift and enhance their knowledge-based

learnings. The Infrastructural development of the College and Grievance Redressal Mechanism have also found to be hovering around positive feedback. The percentage scores of *Institutional Social Responsibility* and *Impact of college on your life* has also been favourable responses from the pupils' perspective.

So, the journey of education at SLC has always been inclined to be more student-centric. The whole idea of education is to deliver the knowledge along with values to the youth of nation who would be soon a part of nation building process. The overwhelming views and perceptions addressed by the students are always welcomed by the College. However, students' have also shown a slight discontent for the Sanitation and Hygiene, Hands on Training for Academic Enhancement (Software, simulation etc.) and Multidisciplinary Projects / Live Projects.

This survey is an annual exercise. It has also been associated as an arena to list the students' concerns, drawing the solutions and also volunteering the new initiatives out of it.