

REPORT ON PARENTS' FEEDBACK

The parents are always too concerned about the future of their children. The SLC considers them to be a pivotal stakeholder and discusses their feedback on the progress of their ward. A series of questions have been asked from the students' parents to apprehend their valuable concerns. Also, the parents are equally keen to enhance the quality of education and infrastructure offered to their children. The questions ranging from Discipline, Quality of teaching, Extra-Curricular Activities, Campus Atmosphere, Sports facilities, Laboratory facilities, Infrastructure, Administration Staff, Mentoring System, Grievance System and Fee Structure were covered in the questionnaire form. The objective of raising these points with the parents is to know the degree of Improvement in knowledge, ethical values or any other positive change observed in the students. The parents cherishing the initiatives launched by the College came up with their key concerns. The parents responded from Excellent to Poor and percentage has been elaborated in the following Table.

Parameters	Excellent	Very Good	Good	Average	Poor	Total
Discipline	19.72	29.58	36.62	12.68	1.41	100.00
Quality of teaching	25.35	46.48	19.72	7.04	1.41	100.00
Extra-Curricular Activities	26.76	38.03	23.94	7.04	4.23	100.00
Campus Atmosphere	12.68	29.58	43.66	12.68	1.41	100.00
Sports facilities	23.94	22.54	36.62	16.90	0.00	100.00
Laboratory facilities	5.63	33.80	47.89	11.27	1.41	100.00
Infrastructure	18.31	25.35	35.21	19.72	1.41	100.00
Administration Staff	23.94	30.99	35.21	8.45	1.41	100.00
Mentoring System	14.08	35.21	36.62	14.08	0.00	100.00
Grievance System	18.31	32.39	26.76	21.13	1.41	100.00
Fee Structure	22.54	33.80	22.54	19.72	1.41	100.00
Improvement in knowledge, ethics (Any positive change observed)	28.17	40.85	23.94	5.63	1.41	100.00

Table : The responses on twelve parameters (in percentage)

The 36.62% of respondents believe that the College discipline is "Good". This states that performance by the Institution in this regard is majorly considered to be favourable for the students. There exists a whole lot of bunch of things that hold due importance as far as the

performance of an Institution is concerned, but the Quality of Education is of utmost importance. Being able to reach a percentage score of 46.48% as Very Good Quality of Education is a certain achievement. This lucidly denotes that the parents appreciate the efforts put in by the teaching fraternity towards their ward's academic excellence. Over the past few years, the College has been bagging laurels in extra-curricular activities(ECA) and it is overwhelming for the parents to appreciate the same. With this, proportionately the maximum responses of 38.03% have been in favour of Very Good performance of ECA. Building the appropriate College atmosphere is one of the imperative elements as far as the overall personality development of a student is concerned. The College proceeded well in this regard too with a 43.66% of parents affirming for a Good College atmosphere. Besides all these parameters, the sports facilities are of immense importance. The College did exceptionally well in this regard as 36.62% parents have propagated the sports facilities and inspiration driven by the College. An efficient education system has a perfect mix of theory and practical. Parents were asked to give their views on the laboratory facilities and College achieved a 47.89% of parents claiming a Good access to these facilities. Other than the University designed courses, students also look forward to their teachers for their mentoring and counselling. The College has taken active steps in implementing a mentoring system and the parents seemed elated with the step as they totalled upto 36.62% in favour of Good mechanism of mentoring. Any organisation must provide for an effective grievance redressal mechanism. The parents seemed well aware of such a provision in the College and 32.39% of them believe that the grievance redressal mechanism is Very Good. An affordable education system is need of the hour especially when it comes to higher education system. Accordingly, the parents have been found satisfied with the education system as they accorded a 33.80% response as a Very Good fee structure. The parents' perception of the improvement in their child's knowledge has also been judged and it was heartening to know that the parents reacted positively with a proportion of 40.85% saying a Very Good behavioural upliftment. The parents were given the provision to come up with further feedback and suggestions for the improvement of the Organisation and the College shall take active steps to incorporate the valuable feedback received.